20-21 IOWA CITY DOWNTOWN DISTRICT MISSION REPORT

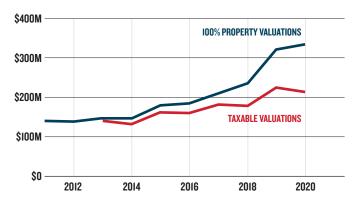
This 2021 Mission Report shares information and service points that demonstrates the economic doldrums related to COVID-19 pandemic are finally turning, ICDD service points, and what's next that could position the lowa City area to be stronger than ever before.

CONFIDENCE TO PROSPER

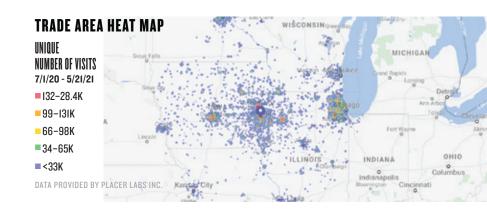


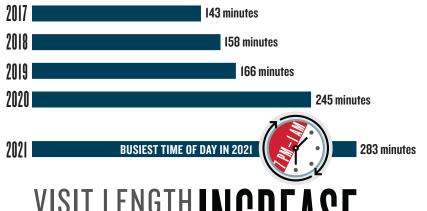
Percentage of Downtown Iowa City business owners who feel confident about their ability to grow or prosper in Downtown Iowa City post pandemic.

Source: 2021 ICDD Member Survey



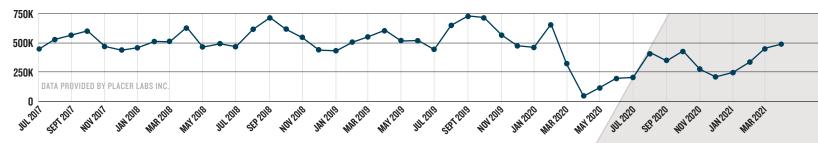
DOWNTOWN PROPERTY VALUATION TREND





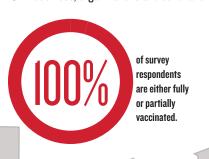
VISIT LENGTH INCREASE CONTINUES TO INCREASE

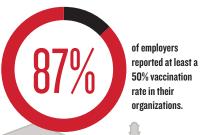
DOWNTOWN IOWA CITY VISITATION BOUNCES BACK: ESTIMATED NUMBER OF VISITS



COVID-19 HEALTH

ICDD business, organizations and cultural entities are playing their part to get vaccinated.





NUMBER OF VISITS, JULY 1 2020 - MAY 2021



Dear Downtown Stakeholder,

To describe the past year as a 'challenge' feels like a bit of an understatement. The monumental trials brought on by the COVID-19 pandemic and the August derecho have stretched our resources and required us to rethink how we run our businesses and homes. Some of our stakeholders were forced to shut their doors, and others are still fighting to make it through. Our families, friends, and neighbors were confronted with adapting to a reality that made even the mundane moments in life an ongoing struggle. You've likely encountered this sobering message all year in one form or another, but it's also a necessary one. By acknowledging our community's colossal challenges, we highlight the amazing work we've accomplished together over the past year.

The 2020-2021 Mission Report outlines the incredible work the lowa City Downtown District spearheaded to drive our mission of serving our stakeholders and combat the social and economic impacts brought on by the pandemic. Throughout the past year the ICDD has evolved existing events and created new ones. Opportunities for retailers to bring exposure to their goods and services have been expanded with an online marketplace and delivery service. Grants have been made available to bars and restaurants to provide comfortable outdoor seating into winter. This list goes on. The Report touches on the many opportunities and future-ready ideas that have come to Downtown Iowa City throughout the year, and highlights the adaptability and resilience of this organization and its community.

While our progress towards a post-pandemic reality has been very positive, there are many challenges that remain. The social justice movements of the past year have given our community an opportunity to self-examine and grow towards a more inclusive and equitable place to live, work, and play. Our country is also continuing to heal from a fraught and ugly political season that continues to influence the national conversation almost 6 months later. We still have room to grow, and the ICDD continues to support and explore ways to maintain a clean and safe downtown, and one that is diverse, equitable and inclusive of all people.

Lastly, on behalf of the lowa City Downtown District — we want to say thank you. Thank you for your patience, flexibility, and resilience to weather the storm of the past year. Thank you for your work in keeping our Downtown safe. And, thank you for betting on Iowa City, for committing your unique and transformative talents to make this Downtown the incredible place we're lucky to call home. Through your own efforts and an expanding vaccination rate, we can begin to see a future beyond COVID. This organization is honored to help lead the transformative cultural and economic change within Iowa City, serving as an example for our broader region. We're excited to progress into the next year using lessons from our collective challenges to come out the other end more resilient and energized than ever. #We're (Still) In This Together.

Nick Lindslev. President of the Board of Directors **Iowa City Downtown District**

Nancy Bird, **Executive Director**

BOLD IN 2020-2021

COVID-19 Support Services in ranked order of Value by Members

MEMBER REQUEST TO CONTINUE POST PANDEMIC FACE COVERING REQUIRED

City of Iowa City extension of the sidewalk and street cafe permits through winter

Branded COVID-19 resource guides and signage (Mask Mandate, COVID-19 Precautions, Re-Opening Guide, etc.)

Partnering with cultural organizations (Film Street on Northside, Mission Creek Eats, etc.)

Direct ICDD email updates regarding protest activity



BOLD IN 2020-2021

COVID-19 Support Services in ranked order of Value by Members Events in a Box Added retail (Oktoberfest, Top Chef "micro" events Downtown, One Book Two (Fall Sidewalk Book Kid's Box, Mission Sales, 2 added Open Creek Eats) Houses) Coordination Project Better Together — Johnson County-wide leadership of City parking collaborative to seek methods for working together during changes for crisis while seeking transformative opportunities added 10-minute delivery On-line Market website to aid retail **Project Better** sales / marketing PROJECT BETTER
TOGETHER Together — BIPOC business grants for underrepresented businesses IOWA CITY Retail Build Out Grants for **Expanded ICDD** newly signed leases Gift Card sales target **Downtown Socially-**"Holding Our Own" **Distanced Promotional** (submit Johnson County **Marketing Campaigns** business receipts for gift of Businesses card reward) Feb 2021 Support Downtown Restaurant Winterization Patio Grant Incentive Campaign (submit downtown Program to upgrade restaurant receipts for gift card reward) sidewalk and street cafes **Project Better** Closure of N. Linn Street **Together** with additional seating Newsletter updates and webinars **Assistance** Downtown

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Delivers retail delivery from store to home door



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to bars with sidewalk decal signage and pledge

THANK YOU TO OUR BOARD OF DIRECTORS:

President: Nick Lindsley, Neumann Monson Architects President-Elect: Charlie Nusser, Hands Jewelers Treasurer: Greg Turner, Midwest One Bank Secretary: Cady Gerlach, Shelter House Past President: Mary Kate Pilcher Hayek, Hayek

Moreland Smith & Bergus

Monica Moen, Property Owner Karen Kubby, Beadology Jason Zeman, Studio I3, Yacht Club, Eden, Players Ritu Jain, Textiles David Kieft, University of Iowa Michelle Galvin, Velvet Coat Nina Lohman, Iowa City Downtown Arts Alliance,

Brink Literary Magazine Elsworth Carman, Iowa City Public Library

Jigna Jani, AKAR

Amber Neville, Willow & Stock Dave Nerad, Active Endeavors

EX-OFFICIO

Wendy Ford, City of Iowa City Kim Casko, Iowa City Area Business Partnership Kate Moreland, Iowa City Area Development Group Nick Pfeiffer, Think Iowa City Abby Restko, Summer of the Arts Ryan Longenecker, UI Student Government Liaison Nancy Bird, Iowa City Downtown District **Executive Director** Chastity Dillard, Neighborhood Centers of Johnson County

THANK YOU TO OUR PARTNERS:

University of Iowa City of Iowa City Iowa City Area Business Partnership **Iowa City Area Development Group Think Iowa City**

THANK YOU TO OUR SPONSORS:

Midwest One Bank **GreenState Credit Union** Hills Bank **FlyCID Graduate Iowa City** Hilton Garden Inn ImOn Communications John's Grocery Little Village Locals Love Us **Neumann Monson Architects OPN Architects** Pagliai's Pizza Tru Art Color Graphics

SPECIAL THANK YOU TO:

Johnson County Public Health **Project Better Together**

THANK YOU TO OUR STAFF:

Nancy Bird, Executive Director **Betsy Potter, Director of Creative Services** Christopher Hunter, Director of Special Events Joe Reilly, Nighttime Mayor



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UP NEXT

IMPLEMENT THE DOWNTOWN RECOVERY BRIEF

The Coronavirus pandemic put a spotlight on economic and racial inequities, resulting in increased pressure for policy and programmatic responses at all levels of government and for organizations like the ICDD. The Downtown Recovery Plan calls for strengthening inclusivity for starters, strengthening business climate through regulatory refinements and local investments in the retail sector in particular, and building a stronger Downtown destination.

CONTINUED FOCUS ON HEALTHY NIGHTLIFE

Many nightlife venues suffered through a tumultuous year of unknowns and value the opportunity to reinvest in their venues and reconnect with the community. The ICDD will be providing support to bars, in particular, with a new grant program and marketing campaign this year that should bring creativity, safety, health, and fun to the forefront.

ENHANCE RETAIL RECRUITMENT

The ICDD has a vested interest in preserving recently vacated soft good retail locations created by the pandemic. Filling these spaces that do not currently have kitchen hoods with businesses that support a diverse merchandise mix downtown strengthens the whole. Building on the ICDD's unique retail network to help support recruitment of independent retailers and offer \$15,000 build out grants for businesses with a newly signed lease and referral bonus for those helping support ICDD recruitment.

STRENGTHEN THE DOWNTOWN DESTINATION THROUGH PUBLIC ART

This year the ICDD looks to draw an additional 50,000 people or more over a period of time to the area this summer to eat, shop, and play downtown and support retailers getting back to amazing lowa City summers. Creos, an international public art production company, will bring "The Loop" from July 9 - August 9. Sponsored by the City of Iowa City and the THINK Iowa City Hotels, creatives Ekumen (Ottoblix, Jonathan Villeneuve, Olivier Girouard) will showcase their interactive public art installation in socially distanced outdoor experience. The success of this endeavor could lead to an additional winter installation to draw people out during colder months. This investment will add to the draw of new local murals, new projection art, and the existing draw of the Englert, Film Scene, Public Space One, Riverside Theater, and other downtown cultural venues that make this the "greatest small city for the arts!"

SUPPORT COUNTY-WIDE COVID RECOVERY OPPORTUNITIES THROUGH PROJECT BETTER TOGETHER

Build on ICDD's involvement in Project Better Together's collaborative success and evolve the initial reaction to a global pandemic toward a proactive effort to unify the Iowa City area. Developing a larger, community-wide vision will engage everyone in the





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